

# Stan Hywet Hall & Gardens

## Deck the Hall FAQs

### **What is Deck the Hall?**

Deck the Hall is Stan Hywet's fantastic annual holiday event, featuring about 20 decorated rooms in the Manor House, and 1.4 million holiday lights inside the house and outside on the grounds. Deck the Hall is a self-guided walking tour of the Manor House, gardens, and Corbin Conservatory. Dress for the weather, because much of your visit will be outside.

### **What are the dates & times for Deck the Hall**

The dates for Deck the Hall are Nov. 29, 30 and Dec. 1, 5-23 and 26-30. Hours are 3-8pm. Make sure to arrive by 8pm, when admissions closes. The grounds stay open until 9pm.

### **How much time should I allow for a Deck the Hall visit?**

We suggest allowing at least two hours to tour the Manor House, stroll the grounds, visit with Santa and enjoy a snack and shopping at Molly's. You may want to allow even 3 hours!

### **When do I need to get my tickets? Does the event sell out?**

Deck the Hall is very popular and dates do sell out, so we recommend buying your tickets as soon as possible at stanhywet.org, or by calling 330-315-3287.

### **What if I buy tickets and can't make it? Can I get a refund?**

There are no refunds for Deck the Hall tickets, unless Stan Hywet cancels Deck the Hall (a rarity), so plan your date to visit and purchase carefully.

### **Are there ticket discounts or reciprocity benefits?**

Deck the Hall is a special event, and there are no discounts on tickets, unless you are a member of Stan Hywet. For information about membership, visit stanhywet.org/membership. Reciprocal benefits do not apply to special events, including Deck the Hall.

### **Where do I park for Deck the Hall?**

There is no charge for parking at Deck the Hall. Guests park in the Main Lot, and when that is full, guests will be directed to park in the Lower Level parking lot, or other auxiliary parking lots, with complimentary shuttle to and from Carriage House admissions where your Deck the Hall experience begins.

For more information on planning a Deck the Hall visit, click [here](#).

### **When is Santa at Deck the Hall?**

Visit with Santa and take a holiday photo on all Deck the dates through December 23 from 4-8pm.

### **What kind of tour is Deck the Hall? Can I visit and buy a ticket for the grounds only?**

Deck the Hall is a self-guided walking tour through the Manor House and grounds. There are no guided tours or drive-through tours of Deck the Hall. All tickets include the Manor House, grounds and Conservatory. There are no grounds-only tickets for this event.

### **What about accessibility on the estate?**

The first floor of the Manor House is accessible by wheelchair. The lighted grounds have paved walkways from the Carriage House to the Manor House, to the West Terrace, and from the Carriage House to Dazzle, the Corbin Conservatory and Playgarden. Please note:

- Some areas of the grounds have *uneven terrain* and may be challenging for guests with limited mobility.
- Access to the second floor of the Manor House requires using the stairs.
- Guests parking in auxiliary lots will take a shuttle bus to and from Carriage House admissions, so please plan accordingly and ensure that your strollers and/or mobility devices are collapsible.
- If you need to use a wheelchair, we suggest bringing your own. We have a few wheelchairs available for guests, on a first come, first served basis.
- Visit our website and our [Accessibility Guide](#) for additional information.

### **Do you allow strollers at Deck the Hall?**

Strollers are allowed on the estate to walk the grounds. Strollers are not allowed in any building — Manor House, Molly's Shop, or the Corbin Conservatory. Guests may park strollers outside each building.

### **Do you sell any food at Deck the Hall?**

Yes, we do! Molly's Courtyard Café features warm gingerbread cookies, popcorn, cocoa, giant pretzels, beer, wine, water and Coca-Cola products for purchase. Enjoy your treats near the nice warm fire across from Santa and Rudolf, or at a nearby picnic table.

### **Is there an indoor place to sit?**

There is no indoor seating at Deck the Hall. There is seating at picnic tables near the nice warm fire.

### **Can I bring my dog to Deck the Hall?**

Dogs are not allowed at Deck the Hall, except for service dogs.

For more information on planning a Deck the Hall visit, click [here](#).