



To Create or Update Your Online Member Account

Go to <https://stanhywet.org> and click on **Membership** in the navigation bar at the top of the page.

Note: on mobile devices, the navigation bar is sometimes hidden at first – click on the 3 lines near the top of the page to make it appear.

CAREERS

TICKETS

PUBLIC EVENTS

WEDDINGS & RENTALS

MEMBERSHIP

GIFT CARDS

DONATE



On the Membership page, look for the green link, “**Click Here to Join or Renew your Membership.**” Clicking on this link will open a new window to Stan Hywet’s online tickets, membership, and donations site - <https://stanhywet.ticketapp.org/portal>

STAN HYWET

MEMBERSHIP



A Stan Hywet membership is a gateway to learning experiences, family-friendly activities and a variety of fantastic entertainment. Become part of the legacy that F.A. Seiberling began and experience Stan Hywet in a whole new way. **Click Here to Join or Renew your Membership**



GET INVOLVED

Become A Member

On the tickets, membership, and donations site main page, look for and click on **My Account** in the top right corner. A list of options will appear. If this is the first time you are accessing your membership online, you will need to select **Find My Membership**.



Tours Annual Events Deck the Hall Deck the Hall Calendar Programs Youth/Family Programs Membership Donations

My Account ▾



Guided Manor House Tour

Experience the Manor House through the eyes of a trained tour guide and learn more about what life was like at the estate when the Seiberling family lived here.



Self-Guided Manor House Tour

Experience Stan Hywet Hall at your own pace with our detailed visitors guide.



Nooks & Crannies Tour

This is a behind-the-scenes tour of the Manor House to learn more about the domestic staff who worked and lived at the estate.

Membership Donations

My Account ▾



Login

Create Account

Find My Membership

To Make Updates to an Existing Account

Click **Login** instead and enter your credentials. If you have forgotten or need to change your password, select the option to reset your password. Then proceed to pages 7 and 8 below.



A pop-up window will appear with instructions. If you do not have an existing account, click on the **Create Account** button.

Important: *If you have purchased tickets online before, you will likely already have an account established, even if you did not have a membership at the time. If you log in and do not see your membership attached to this account, you will need to link it after logging into your account as you normally would. Your new or updated membership will likely be in a *separate* account that you will need to merge with any other existing account(s). For assistance with this process, contact the Membership Department at 330-315-3224 or membership@stanhywet.org.*

Locate Membership

To locate and/or renew your Stan Hywet Hall & Gardens Membership, please **Create an Account**. We will attempt to use the information you enter to locate your existing Membership.

If you have already created an Account, please **Login** and go to *My Account → Profile* to view your Membership.

Create Account

Login

You will be prompted to enter your name, email address, and phone number. This information must be entered EXACTLY as it is listed on your membership account.

If you have changed names, email addresses, and/or phone numbers recently, you are advised to contact the Membership Department to be sure the most current information is on file.

If you did not provide an email address at the time you signed up for a membership, you will need to contact the Membership Department to put one on file – *you will not be able to access the online membership and tickets site without an email address.*



Remember to complete the “I’m not a robot” confirmation before you hit the Continue button!



Create Account

Please tell us a little about yourself so we can create your account.

 US ▼

☐ I'm not a robot


reCAPTCHA

This site is exceeding reCAPTCHA Enterprise free quota.

If you have an existing user account and/or Membership, we will attempt to match your information to associated records.

Continue

Login

Go Back



You will be asked to verify yourself using a text message or email. Select your preferred method and click [Send Verification](#).



Create Account

We need to send you a Verification Code to authenticate your account. Please choose how you would like to receive the code.

☐ **SMS:** *****

☐ **EMAIL:** @gmail.com

If we send an sms verification code to a mobile phone number, your mobile provider's standard rates for sending and receiving text messages may apply.

[Send Verification](#)

Enter the verification code once received and click on [Submit Code](#).



Create Account

We have sent a Verification Code to the following contact method associated with your account.

██████████****@gmail.com

Enter Code

Submit Code

Resend Verification

You will be asked to create a password for your account. Enter this, then, click **Create Account and Login**.



Create Account



Code Validated!

Your password should be at least 8 characters long, contain upper and lower case letters, and at least one number.



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Create Account and Login

Upon successful confirmation of your password, your account with your new or updated membership is active and you will be directed back to Stan Hywet's tickets, membership, and donations online site to complete your transaction.

To view your membership, orders, contact information, or to make edits to your account, click on your name on this page (*"My Account" would have been listed here originally before you logged in*). From the list of options that appear, click [Profile](#).



In your profile, you can view your membership status, contact information, orders, etc, using the various buttons and tabs (*Account Info, Contact Info, Memberships, Recurring Gifts*).

If you need to make edits to your contact information, renew or update your membership, click on the corresponding buttons to do so and follow the prompts.

A screenshot of a web portal account page. At the top, there is a navigation bar with four tabs: "Account Info" (selected), "Contact Info", "Memberships", and "Recurring Gifts". Below the navigation bar, the page is divided into two main sections. The left section is titled "Profile" and contains a redacted name, an ID number, and two status indicators: "PORTAL USER: Active" and "MEMBER STATUS: Active". Below these are two green buttons: "Change Password" and "View My Memberships". The right section is titled "Portal User Info" and contains the text "This is the info used to access your Web Portal Account." Below this are two fields: "Email Address" and "Mobile Phone", both of which are redacted. Below the "Email Address" field is a green button labeled "Update Portal User Info".

**Still experiencing issues creating or logging into
your account?**

Contact the Membership Department

330-315-3224

membership@stanhywet.org